



# MAhealthconnector.org Release 6.0 Updates

July 17, 2015

# What's new in Release 6.0?



**Updates and improvements were made to the online application at [MAhealthconnector.org](http://MAhealthconnector.org) on July 17, 2015 including changes to questions or processes in the following areas:**

- **Immigration**
- **Income**
- **Voter Registration**
- **Other system Changes**
- **Retro Enrollment**
- **Auto Enrollment**
- **QHP Members Turning 26**
- **Questions**

## What has changed?

- Naturalized Citizens no longer need to enter the Naturalization Certificate information if the lawful presence of a member of the household is electronically verified by the Social Security Administration (SSA)
- The Application Summary screen now displays the Immigration Status, (e.g., Reentry Permit (I-327), Permanent Resident Card ("Green Card," I-551), Refugee Travel Document (I-571)). The status reflects what was used for program determination

## What has changed?

- For non-citizens, when consumers select the Document Type, the entry of applicable numbers and dates is now directly below the document type

### O P Mastermind Sr. - Citizenship/Immigration Status

[More information on Immigration Document Types](#)

*\* Required Information*

**\* Is O P Mastermind Sr. a U.S. Citizen or U.S. National?** ?

Yes  No

**Check this box if O Mastermind has an eligible immigration status:**

**\* Document Type (select one)**

Reentry Permit (I-327)

<b>* Alien Number</b>	<b>Document Expiration Date</b>
<input type="text" value="A#"/>	<input type="text" value="MM/DD/YYYY"/>

Permanent Resident Card ("Green Card," I-551)

Refugee Travel Document (I-571)

Employment Authorization Card (I-766)

Machine Readable Immigrant Visa (with temporary I-551 language)


## What has changed?

- A warning message appears for consumers who do not select the box for eligible immigration status

**Check this box if O Mastermind has an eligible immigration status:**

Federal Services will try to verify your immigration status. See the [member booklet](#) for more information about immigration statuses. Check the box above to view the list of eligible immigration statuses and select an option, if applicable.

**Warning**

 Does the applicant have an eligible immigration status? If so, click "Cancel" to stay on the page and mark the checkbox for eligible immigration status. If the applicant does not have an eligible immigration status, click "OK" to continue the application.



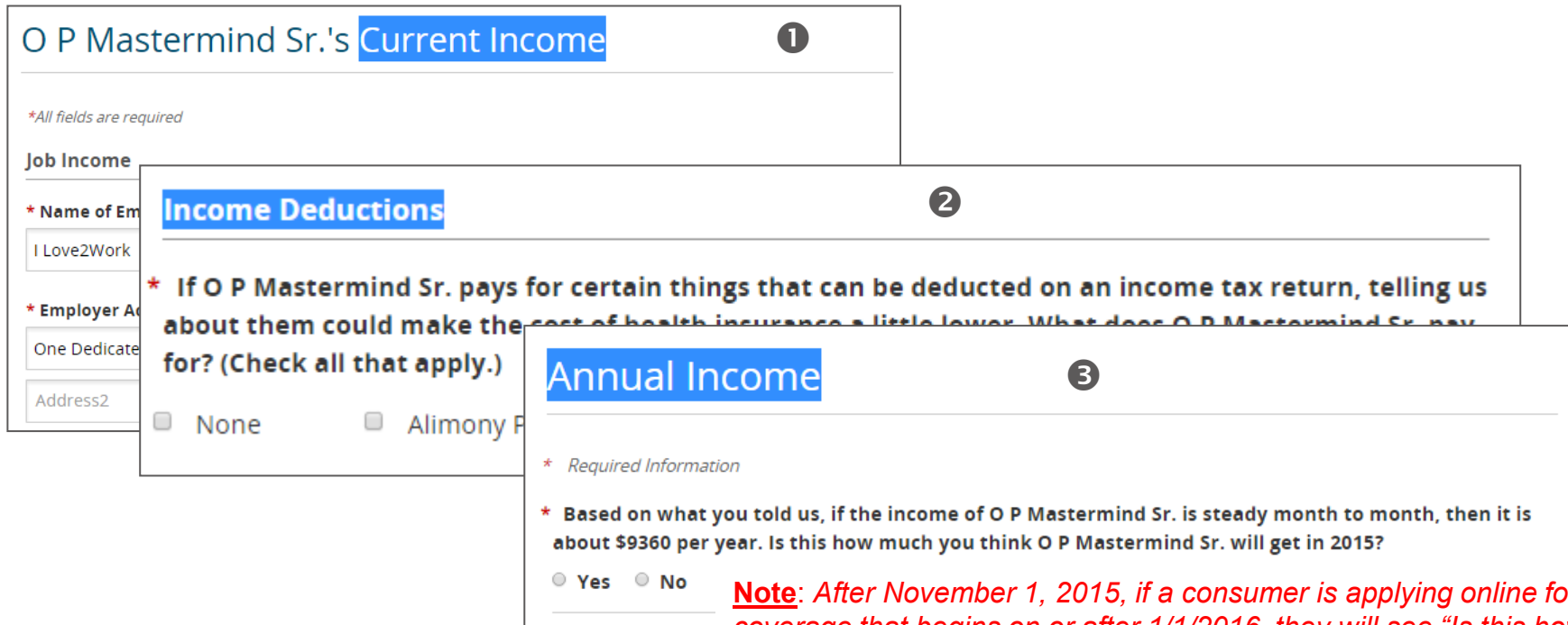
## What has changed?

- “None of the above” was removed from the manual verification of Citizenship/ Immigration Status page and additional text displays suggesting consumers go back and correct answers if none of the statuses displayed best represents them

**Federal services are unable to verify your citizenship/immigration status at this time. Please choose an immigration status from the list below that best represents you so that we can provide you with benefits. You may also be asked to provide supporting documentation. If you do not have one of the eligible immigration statuses listed below, use the Back button to go back to the last page to review and correct your answers. \***

## What has changed?

- Income screens are presented to the consumer in a more logical flow: ① Current Income questions, ② Income Deduction questions, and ③ Annual [Projected] Income questions



O P Mastermind Sr.'s **Current Income** ①

*\*All fields are required*

**Job Income**

\* Name of Em **Income Deductions** ②

I Love2Work

\* Employer Ac **Annual Income** ③

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Address2

**\* If O P Mastermind Sr. pays for certain things that can be deducted on an income tax return, telling us about them could make the cost of health insurance a little lower. What does O P Mastermind Sr. pay for? (Check all that apply.)**

None  Alimony P

*\* Required Information*

**\* Based on what you told us, if the income of O P Mastermind Sr. is steady month to month, then it is about \$9360 per year. Is this how much you think O P Mastermind Sr. will get in 2015?**

Yes  No

**Note:** After November 1, 2015, if a consumer is applying online for coverage that begins on or after 1/1/2016, they will see "Is this how much do you think O P Mastermind Sr. will get in 2016?"

## What has changed?

- The “Seasonal Income” question is part of the Current Income section and displays calendar months for the consumer to select

**\* How often does O P Mastermind Sr. get this amount?**

Seasonal Income ▼

**\* If O P Mastermind Sr. has seasonal income (i.e. income received only in certain months of the year), please choose each month of the calendar year that \$180 is earned.**

<input type="checkbox"/> January	<input type="checkbox"/> February	<input type="checkbox"/> March	<input type="checkbox"/> April
<input type="checkbox"/> May	<input type="checkbox"/> June	<input type="checkbox"/> July	<input type="checkbox"/> August
<input type="checkbox"/> September	<input type="checkbox"/> October	<input type="checkbox"/> November	<input type="checkbox"/> December

- The dropdown lists for income frequency defaults to “Select One.” Consumers must select how often they receive the income amount

**\* How often does O P Mastermind Sr. get this amount?**

Select One ▼



## What has changed?

- Consumers reporting job income will be required to enter “hours worked”

How much does O P Mastermind Sr. get paid (before taxes are taken out)? You should also tell us here about a one-time amount you got from a current or former employer this month. If you have seasonal income please enter the monthly amount received in the Amount field below and select the frequency as Seasonal Income.

\* Amount:

\* How often does O P Mastermind Sr. get this amount?

\* How many hours does O P Mastermind Sr. work per week?

# Voter Registration



## What has changed ?

- System requires consumer to answer the Voter Registration question if they are seeking financial assistance when:
  - Submitting a new application, or
  - Renewing coverage.

### **Voter Registration**

**\* If you are not registered to vote where you live now and you are eligible to register to vote would you like to apply to register to vote today?**

Yes  No

Please check "No" if you do not want to register to vote today for any reason, including that you are already registered to vote at your current address.

Your decision whether or not to register to vote has no effect on your getting health coverage.

# Disability Determination



## What has changed?

- The system can now determine the correct benefit for the following disability eligibility categories:
  - Disabled adults and young adults eligible for MassHealth Standard
  - Disabled children eligible for MassHealth Standard\* and CommonHealth

Please note:

- All adult individuals with a disability who are on CommonHealth with deductible met or unmet as well as adults who do not meet immigration rules for Standard, will continue to have their disability factored in outside of the HIX system

# Other System Changes



## Some additional changes consumers will see include:

- The use of tobacco products question has been removed
- HIV and breast or cervical cancer questions are now “optional”

**Do you have breast or cervical cancer? MassHealth has special coverage rules for people who need treatment for breast or cervical cancer.**

Yes  No

**Are you HIV positive? MassHealth has special coverage rules for people who are HIV Positive.**

Yes  No

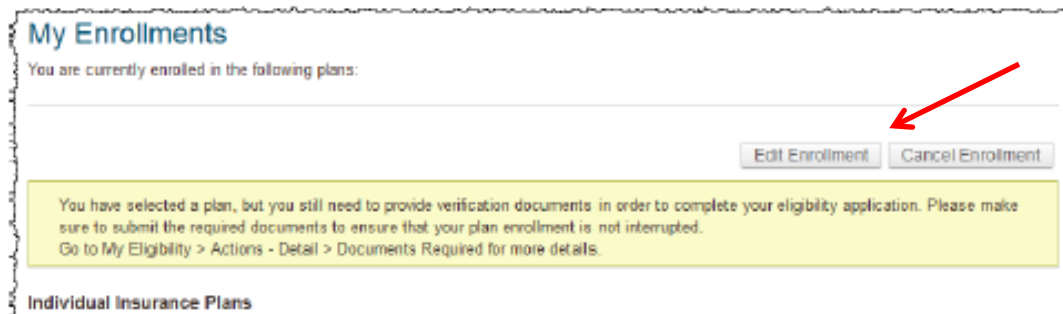
- A Request for Information notice (RFI) for immigration will not be generated if a consumer selects “Non-Citizen Exception” as a reason for not having an SSN

# Other System Changes continued



## Some additional changes consumers will see include:

- Edit/Cancel Enrollment buttons - For 2015 applications, consumers who report changes that make them eligible for a special enrollment period, can edit their current enrollment from the My Enrollments page and do not have to call customer service.



# Retro Enrollment



## What is it?

- In cases of birth, death, or exceptional cases, Health Connector customer service staff can, depending on a member's circumstances, change a member's coverage effective date to a date in the past. This change can be made at the member level or at the plan level for active plans
  - The retroactive enrollment effective **start** date can be changed to any date of the month in the following cases: newborn, adoption or placement of adoption or foster care, court ordered care
  - The retroactive enrollment **end** date can be edited to any date of the month in the following case: death
  - These are general rules that apply to ALL retro enrollment cases
    - The retroactive enrollment start date is not later than or equal to retroactive enrollment end date; and
    - The retroactive enrollment start date is not earlier than the original eligibility start date; and
    - The retroactive enrollment end date is not later than the latest eligibility end date.

# Auto Enrollment



## What is it?

If a member reports a change and is eligible to re-shop, but does NOT re-shop, they will be automatically enrolled (“auto enrolled”) into their current plan and:

- Subsidies are applied according to the current 23<sup>rd</sup> of the month rule\* if the consumer qualifies to shop but does not
- Eligibility start date of the 1<sup>st</sup> of the month are applied according to the current 23<sup>rd</sup> of the month rule
- If the member is re-determined with a downgrade in eligibility (e.g., from receiving Advanced Premium Tax Credits and to unsubsidized QHP), then the new eligibility end date will be based on the 23<sup>rd</sup> of the month rule
- If the consumer is determined “Ineligible” then the end date will be the end of the month of the re-determination date
- If the consumer is determined only a change in tax credits, not to a new plan type, then the subsidies will be applied according to the 23<sup>rd</sup> of the month rule

*\* 23rd of the month rule = Health Connector current enrollment and billing deadlines (i.e., if you apply, shop, and pay on or before the 23rd of the month you will be enrolled in coverage on the 1st of the next month)*

# QHP Members Turning 26



## What happens when an active QHP members turns 26?

- Dependents currently enrolled in a family QHP will be terminated from that family plan at the end of the month that the dependent turns 26 years old
- If the dependent is disabled, the dependent will remain on the family plan
- On the 24<sup>th</sup> of the month before the dependent turns 26 years old, the dependent will be put into a separate shopping group and shopping will open up (for 60 days) for the dependent to select a plan and complete check-out
- Coverage is automatically continued for the rest of the family





# Questions?