



HEALTH CARE FOR ALL

Important Contact Information for Enrollment Assisters

Where to Send Documents		
Type of Document(s)	Mailing Address	Fax Number
<ul style="list-style-type: none"> • ACA-3 • ALL Verification Documents (except for ID proofing) • ALL Assister Forms (CDF, NDF, PSI, ARD) 	Health Insurance Processing Center P.O. Box 4405 Taunton, MA 02780	857-323-8300
Unsubsidized Application	Massachusetts Health Connector 133 Portland Street 1 st Floor Boston, MA 02114-1707	617-887-8745
<ul style="list-style-type: none"> • SACA-2 (Senior & Long-Term Care) • MassHealth Buy-In Application 	Central Processing Unit P.O. Box 290794 Charlestown, MA 02129	617-887-8799
Identity Proofing	Massachusetts Health Connector 133 Portland Street Boston, MA 02114-1707	Navigators: 617-887-8747 CACs: 617-988-8952
MassHealth Disability Supplement	Disability Evaluation Services / UMASS Medical P.O. Box 2796 Worcester, MA 01613	774-455-8156

Call Directory	
Location	Telephone Number
MassHealth Assister Line	1-844-811-3384
Health Connector Assister Line	1-844-250-8681
MassHealth Customer Service (Maximus)	1-800-841-2900
MassHealth Enrollment Centers (MEC)	1-888-665-9993
Massachusetts Health Connector	1-877-623-6765
Disability Evaluation Services / UMass Medical	1-888-497-9890
Health Safety Net	1-877-910-2100