

Assister Webinar Series

Open Enrollment 2023



During these webinars, Health Connector subject matter experts (SMEs) will review Open Enrollment related topics and processes. Time is set aside each session to answer your questions so you can best support your Health Connector members.

These webinars are not part of mandatory training, however participation in them is highly recommended.

Get the most out of each webinar!

1. This calendar is saved in the Assister Learning Management System (LMS). To access it, go to <https://masshealthpoint.myabsorb.com> (use the Forgot Password link if you forgot your Username and/or Password):
 - a. Select the Resources tab in the LMS
 - b. Open the folder called **Health Connector Open Enrollment 2023**
 - c. Look for the file called **Assister Webinar Schedule Open Enrollment 2023**
 - d. Information for each webinar (date of webinar and link to join webinar) is listed under each webinar title
 - e. Best Practice: Create your own calendar appt for **each** webinar and copy their respective webinar link into the appt for easy access on the day of the webinar
2. Any materials related to these webinars, recordings and any updates to the Q and A document (if necessary) can also be found in the LMS Resources folder called **Health Connector Open Enrollment 2023**
3. After each webinar, you'll receive an evaluation by email. Please take a few moments to complete and submit the evaluation, as your input is very valuable to us and helps us in planning for future trainings

Questions?

Visit MAhealthconnector.org or call 1-877 MA ENROLL (1-877-623-7773, Monday to Friday, 8:00 am – 6:00 pm)

Open Enrollment 2023 Assister Webinar Series

Session days and times vary. Check the Learning Management System (LMS) to see the latest schedule and remember to add a session reminder to your calendar.

Webinar Title	Date and Time	Webinar Link and Call-in Information
Health Connector Redeterminations and Renewals Process for Open Enrollment 2023	Thursday 9/8/22 3-4pm	https://umassmed.zoom.us/j/93405447101?pwd=ajFtTXlyM2crMHg3cjEzVUU0b1V2QT09 Passcode: 416503 Or One tap mobile: US: +13126266799, 93405447101#, *416503# or +16468769923, 93405447101#, *416503# Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 312 626 6799 or +1 646 876 9923 or +1 301 715 8592 or +1 346 248 7799 or +1 669 900 6833 or +1 253 215 8782 Webinar ID: 934 0544 7101 Passcode: 416503
Health Connector Health and Dental Plans 2023	Thursday 9/22/22 10-11am	https://umassmed.zoom.us/j/94008604762?pwd=K0pwN0JZZVFDemJSYVZ6TFZpY3ZQQT09 Passcode: 614340 Or One tap mobile: US: +16468769923, 94008604762#, *614340# or +13017158592, 94008604762#, *614340# Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 646 876 9923 or +1 301 715 8592 or +1 312 626 6799 or +1 669 900 6833 or +1 253 215 8782 or +1 346 248 7799 Webinar ID: 940 0860 4762 Passcode: 614340


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Webinar Title	Date and Time	Webinar Link and Call-in Information
Helping Health Connector and MassHealth Members Update Income	Tuesday 10/4/22 1-2pm	https://umassmed.zoom.us/j/97315055220?pwd=cEFpM1pMWVppMVN6MGMvV2VjMzZHdz09 Passcode: 723855 Or One tap mobile: US: +13017158592, 97315055220#, *723855# or +13126266799, 97315055220#, *723855# Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 301 715 8592 or +1 312 626 6799 or +1 646 876 9923 or +1 253 215 8782 or +1 346 248 7799 or +1 669 900 6833 Webinar ID: 973 1505 5220 Passcode: 723855
Overview of Health Connector Dental Plans	Thursday 10/13/22 1-2pm	https://umassmed.zoom.us/j/97098988875?pwd=bWJMTy9DMTdBNnpFT3lmR1dzalhpQT09 Passcode: 012633 Or One tap mobile: US: +13017158592, 97098988875#, *012633# or +13126266799, 97098988875#, *012633# Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 301 715 8592 or +1 312 626 6799 or +1 646 876 9923 or +1 253 215 8782 or +1 346 248 7799 or +1 669 900 6833 Webinar ID: 970 9898 8875 Passcode: 012633
Health Connector Shopping Tools and Enrollment Tips	Wednesday 11/9/22 1:30-3pm (Please note this webinar is 1.5hrs)	https://umassmed.zoom.us/j/99676359892?pwd=aW5lcVZEaENNCGRJWGtuVTRSSSE5vZz09 Passcode: 814688 Or One tap mobile: US: +16468769923, 99676359892#, *814688# or +13017158592, 99676359892#, *814688# Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 646 876 9923 or +1 301 715 8592 or +1 312 626 6799 or +1 669 900 6833 or +1 253 215 8782 or +1 346 248 7799 Webinar ID: 996 7635 9892 Passcode: 814688

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Webinar Title	Date and Time	Webinar Link and Call-in Information
Health Connector for Business 	Wednesday 11/16/22 12:30-1:30pm	<p>https://umassmed.zoom.us/j/94170017581?pwd=MnF6cCt2U1hSdkF6c0FIQXhmU0toUT09 Passcode: 616743</p> <p>Or One tap mobile: US: +16469313860, 94170017581#, *616743# or +13017158592, 94170017581#, *616743#</p> <p>Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 646 931 3860 or +1 301 715 8592 or +1 309 205 3325 or +1 312 626 6799 or +1 646 876 9923 or +1 669 444 9171</p> <p>Webinar ID: 941 7001 7581 Passcode: 616743</p>
Health Connector Premium Billing Processes and Payments	Tuesday 12/6/22 2-3pm	<p>https://umassmed.zoom.us/j/99174411958?pwd=dnP1a1B6dFNNeDIJU1RoQzJBU0wyZz09 Passcode: 000632</p> <p>Or One tap mobile: US: +16468769923, 99174411958#, *000632# or +13017158592, 99174411958#, *000632#</p> <p>Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 646 876 9923 or +1 301 715 8592 or +1 312 626 6799 or +1 669 900 6833 or +1 253 215 8782 or +1 346 248 7799</p> <p>Webinar ID: 991 7441 1958 Passcode: 000632</p>
Troubleshooting Common Health Connector Member Problems	Thursday 1/5/23 10-11am	<p>https://umassmed.zoom.us/j/98059470509?pwd=SDVIY1ZWT2xQY2dNTm84c3VzNnFpdz09 Passcode: 316852</p> <p>Or One tap mobile: US: +13126266799, 98059470509#, *316852# or +16468769923, 98059470509#, *316852#</p> <p>Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 312 626 6799 or +1 646 876 9923 or +1 301 715 8592 or +1 346 248 7799 or +1 669 900 6833 or +1 253 215 8782</p> <p>Webinar ID: 980 5947 0509 Passcode: 316852</p>

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Health Connector and MassHealth End of Year Tax Filing	Tuesday 1/17/23 1-2pm	<p> https://umassmed.zoom.us/j/93442825469?pwd=ZWZMRVNXUWF1R1hJS3I1aXNsdE1JZz09 Passcode: 873982 </p> <p> Or One tap mobile: US: +13126266799, 93442825469#, *873982# or +16468769923, 93442825469#, *873982# </p> <p> Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 312 626 6799 or +1 646 876 9923 or +1 301 715 8592 or +1 346 248 7799 or +1 669 900 6833 or +1 253 215 8782 </p> <p> Webinar ID: 934 4282 5469 Passcode: 873982 </p>
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