



## Open Enrollment 2022 Assister Webinar Series

During these webinars, Health Connector subject matter experts (SMEs) will review Open Enrollment related topics and processes. Time is set aside each session to answer your questions so you can best support your Health Connector members.

These webinars are not part of mandatory training, however participation in them is highly recommended.

### Get the most out of each webinar – New processes this year!

1. This calendar is saved in the Assister Learning Management System (LMS). To access it, go to <https://masshealthpoint.myabsorb.com> (use the Forgot Password link if you forgot your Username and/or Password):
  - a. Select the Resources tab in the LMS
  - b. Open the folder called **Health Connector Open Enrollment 2022**
  - c. Look for the file called **Assister Webinar Schedule Open Enrollment 2022**
  - d. Information for each webinar (date of webinar and link to join webinar) is listed under each webinar title
  - e. Best Practice: Create your own calendar appt for **each** webinar and copy their respective webinar link into the appt for easy access on the day of the webinar
2. Any materials related to these webinars, recordings and any updates to the Q and A document (if necessary) can also be found in the LMS Resources folder called **Health Connector Open Enrollment 2022**
3. After each webinar, you will receive an evaluation by email. Please take a few moments to complete and submit the evaluation, as your input is very valuable to us and helps us in planning for future trainings

## Questions?

Visit [MAhealthconnector.org](http://MAhealthconnector.org) or call 1-877 MA ENROLL (1-877-623-6765 or TTY: 1-877-623-7773, Monday to Friday, 8:00 am - 6:00 pm

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Session days and times vary. Check the Learning Management System (LMS) to see the latest schedule and remember to add a session reminder to your calendar.

Webinar Title	Date and Time	Webinar Link and Call-in Information
<b>Health Connector Redeterminations and Renewals Process for Open Enrollment 2022</b>	Wednesday 9/15/21 3-4pm	<p><a href="https://umassmed.zoom.us/j/93991851952?pwd=bEN2M2o5RzdVV2dWSEJjSXl1L0UxQT09">https://umassmed.zoom.us/j/93991851952?pwd=bEN2M2o5RzdVV2dWSEJjSXl1L0UxQT09</a> <b>Passcode: 625857</b></p> <p>Or One tap mobile:            US: +16468769923, 93991851952#, *625857# or +13017158592, 93991851952#, *625857#</p> <p>Or Telephone: Dial (for higher quality, dial a number based on your current location):            US: +1 646 876 9923 or +1 301 715 8592 or +1 312 626 6799 or +1 669 900 6833 or +1 253 215 8782 or +1 346 248 7799</p> <p>Webinar ID: 939 9185 1952 Passcode: 625857</p>
<b>Health Connector Health and Dental Plans 2022</b>	Thursday 9/23/21 10-11am	<p><a href="https://umassmed.zoom.us/j/95263634588?pwd=OStBQkZVVjBkU0NYRkpLMVkvUVhtZz09">https://umassmed.zoom.us/j/95263634588?pwd=OStBQkZVVjBkU0NYRkpLMVkvUVhtZz09</a> <b>Passcode: 302277</b></p> <p>Or One tap mobile            US: +13126266799, 95263634588#, *302277# or +16468769923, 95263634588#, *302277#</p> <p>Or Telephone: Dial (for higher quality, dial a number based on your current location):            US: +1 312 626 6799 or +1 646 876 9923 or +1 301 715 8592 or +1 346 248 7799 or +1 669 900 6833 or +1 253 215 8782</p> <p>Webinar ID: 952 6363 4588 Passcode: 302277</p>

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Webinar Title	Date and Time	Webinar Link and Call-in Information
<b>Helping Health Connector and MassHealth Members Update Income</b>	Wednesday 10/6/21 10-11am	<a href="https://umassmed.zoom.us/j/92363886276?pwd=MjBQREVmajhCZ1BSSW1ZQ01KL25aUT09">https://umassmed.zoom.us/j/92363886276?pwd=MjBQREVmajhCZ1BSSW1ZQ01KL25aUT09</a> <b>Passcode: 818684</b>  Or One tap mobile: US: +13017158592, 92363886276#, *818684# or +13126266799, 92363886276#, *818684# Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 301 715 8592 or +1 312 626 6799 or +1 646 876 9923 or +1 253 215 8782 or +1 346 248 7799 or +1 669 900 6833 Webinar ID: 923 6388 6276 Passcode: 818684
<b>Overview of Health Connector Dental Plans</b>	Thursday 10/14/21 1-2pm	<a href="https://umassmed.zoom.us/j/98389039781?pwd=ZlVmWUJXZW1vdUdyNWZZRHpTd3F4dz09">https://umassmed.zoom.us/j/98389039781?pwd=ZlVmWUJXZW1vdUdyNWZZRHpTd3F4dz09</a> <b>Passcode: 477239</b>  Or One tap mobile: US: +13126266799, 98389039781#, *477239# or +16468769923, 98389039781#, *477239# Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 312 626 6799 or +1 646 876 9923 or +1 301 715 8592 or +1 346 248 7799 or +1 669 900 6833 or +1 253 215 8782 Webinar ID: 983 8903 9781 Passcode: 477239
<b>Health Connector Shopping Tools and Enrollment Tips</b>	Wednesday 11/10/21 1:30-3pm (Please note this webinar is 1.5hrs)	<a href="https://umassmed.zoom.us/j/98972629357?pwd=dFBRT2tnWnBaV1piZ1Z1UGdSTUFPZz09">https://umassmed.zoom.us/j/98972629357?pwd=dFBRT2tnWnBaV1piZ1Z1UGdSTUFPZz09</a> <b>Passcode: 586918</b>  Or One tap mobile: US: +16468769923, 98972629357#, *586918# or +13017158592, 98972629357#, *586918# Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 646 876 9923 or +1 301 715 8592 or +1 312 626 6799 or +1 669 900 6833 or +1 253 215 8782 or +1 346 248 7799 Webinar ID: 989 7262 9357 Passcode: 586918

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Webinar Title	Date and Time	Webinar Link and Call-in Information
<b>Health Connector Premium Billing Processes and Payments</b>	Tuesday 12/7/21 2-3pm	<a href="https://umassmed.zoom.us/j/99777104010?pwd=RncrcXRMeHZtZzVMtmJMZEplNIFTZz09">https://umassmed.zoom.us/j/99777104010?pwd=RncrcXRMeHZtZzVMtmJMZEplNIFTZz09</a> <b>Passcode: 351229</b>  Or One tap mobile: US: +13017158592, 99777104010#, *351229# or +13126266799, 99777104010#, *351229# Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 301 715 8592 or +1 312 626 6799 or +1 646 876 9923 or +1 253 215 8782 or +1 346 248 7799 or +1 669 900 6833 Webinar ID: 997 7710 4010 Passcode: 351229
<b>Troubleshooting Common Health Connector Member Problems</b>	Thursday 1/6/22 10-11am	<a href="https://umassmed.zoom.us/j/98716048889?pwd=YlhrMG8vUFVVeGl2aFNPSTNzcWo4dz09">https://umassmed.zoom.us/j/98716048889?pwd=YlhrMG8vUFVVeGl2aFNPSTNzcWo4dz09</a> <b>Passcode: 967501</b>  Or One tap mobile: US: +13126266799, 98716048889#, *967501# or +16468769923, 98716048889#, *967501# Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 312 626 6799 or +1 646 876 9923 or +1 301 715 8592 or +1 346 248 7799 or +1 669 900 6833 or +1 253 215 8782 Webinar ID: 987 1604 8889 Passcode: 967501
<b>Health Connector and MassHealth End of Year Tax Filing</b>	Tuesday 1/18/22 1-2pm	<a href="https://umassmed.zoom.us/j/97438622127?pwd=WTZrNk5TWXJpNk9ZbnBqcW9pMHVPQT09">https://umassmed.zoom.us/j/97438622127?pwd=WTZrNk5TWXJpNk9ZbnBqcW9pMHVPQT09</a> <b>Passcode: 256793</b>  Or One tap mobile: US: +13017158592, 97438622127#, *256793# or +13126266799, 97438622127#, *256793# Or Telephone: Dial (for higher quality, dial a number based on your current location): US: +1 301 715 8592 or +1 312 626 6799 or +1 646 876 9923 or +1 253 215 8782 or +1 346 248 7799 or +1 669 900 6833 Webinar ID: 974 3862 2127 Passcode: 256793

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